

Inukshuk New Client Form



About

Full Name: _____ Business Name: _____
Email Address: _____ Phone number: _____
Number of Dogs: _____ What industry are you in: _____

Billing and Shipping Information

Billing Address

Address: _____
City: _____ State / Province: _____ ZIP / Postal code: _____

Shipping Address (if different from billing address)

Address: _____
City: _____ State / Province: _____ ZIP / Postal code: _____

Formula Information

What formula(s) are you interested in?

26/16: _____ 30/25: _____ 32/32: _____ Marine 16: _____ Marine 25: _____

Mixed Pallets:

The below is only needed if you are looking to order a mixed pallet. A mixed pallet with our 15kg bags (any of 26/16, 30/25, Marine 16, Marine 25) requires 65 bags total. If a mixed pallet contains 35 or more 32/32, the maximum bags on this pallet is 55.

What quantities are you interested in?

26/16: _____ 30/25: _____ 32/32: _____ Marine 16: _____ Marine 25: _____

Field Rations:

Field Rations are single meal sized packs, for travel, training, or to include in puppy kits. Each box contains 20 200g Field Rations. **Each box of Field Rations is \$20.00.**

What Field Rations are you interested in?

26/16: _____ 30/25: _____ 32/32: _____ Marine 16: _____ Marine 25: _____

Referred by: _____

If you were not referred by anyone, how did you learn about us?

Additional Information:



Terms and Conditions

When shipping dog food all over the world, we understand that damage and mistakes may take place. To serve you best, keep prices down and expedite all claims, Inukshuk Professional Dog Food has the following terms and conditions.

Shipping

We rely on reputable common carriers to deliver our products across the US and Canada. We select transport carriers based on quality of service and competitive pricing. If you would like to have a specific carrier used, we will be happy to use your carrier of choice. Any additional expenses beyond our best rate will be passed along to you.

All orders are checked and confirmed to be damage-free when placed on transport. With every shipment, we provide the details of the carrier, estimated delivery date, and a tracking number. Delays can sometimes occur outside of our control – please be sure to contact the transport company before contacting us. Unfortunately, we have no further information beyond what is readily accessible to you.

Claims

All claims must be made within 24 hours of delivery. Please check your product as soon as possible upon delivery. If there is any external damage, please be sure to make a note on the delivery slip and have the driver sign the paperwork. All claims must be accompanied by pictures, a brief explanation of what happened (if available), the bill of lading (or delivery receipt) with the damage highlighted and initialed by carrier.

All credits will be issued based on percent loss per bag. Cosmetic damages that occur during transport do not automatically qualify for full credit or replacement. Our claims department will review all claims and respond as early as possible. Credits will be applied to accounts to be redeemed on future orders.

Tax

We are required to charge applicable federal, state/provincial, and regional taxes in many States, and throughout all of Canada. By law, exceptions can only be made by provision of a valid tax exemption certificate. The appropriate taxes will be charged unless proper documentation is provided. If the tax exemption certificate provided is deemed not valid for any reason, you agree to pay any and all fees and fines associated with any official inspection, investigation, audit or otherwise.